



UNIVERSITY HOSPITALS SUSSEX

# Maternity and Neonatal Voices Partnership

Working in Partnership to Improve Maternity & Neonatal Services

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|-----------------------|--------------------------------------------------------------------|
| <b>Time:</b>          | <b>10.00 - 12.00 pm</b>                                            |
| <b>Location:</b>      | <b>Microsoft Teams Online</b>                                      |
| <b>Chaired by:</b>    | <b>Laura Naish, Jordon Clarke &amp; Alix James</b>                 |
| <b>Meeting:</b>       | <b>University Hospitals Sussex, Trust-wide MNVP Meeting</b>        |
| <b>Notes by:</b>      | <b>Jordon Clarke</b>                                               |
| <b>Date:</b>          | <b>Monday 14<sup>th</sup> July 2025</b>                            |
| <b>Attendance:</b>    |                                                                    |
| Laura Naish           | MNVP Strategic Lead and Lead for Brighton & Hove                   |
| Jordon Clarke         | MNVP Lead – Haywards Heath & Worthing                              |
| Alix James            | MNVP Lead – Chichester                                             |
| Andrea Yeboah-Regis   | Pelvic Health Physiotherapist                                      |
| Rob Miller            | Service User                                                       |
| Ikpemesi Olubor       | Advanced Public Health Practitioner                                |
| Karen Penner          | Antenatal Teacher & Breastfeeding Counsellor                       |
| Charlotte Crisswell   | Healthy Child Program Infant Feeding Lead                          |
| Lucy Bloem            | Non-executive Director Maternity Safety Champion – UHSussex        |
| Hannah Toms           | Interim Matron at RSCH, UHSussex                                   |
| Emily Moss            | Postnatal Lead – Princess Royal Hospital                           |
| Clare House           | Community Midwife Lead – Royal Sussex County                       |
| Tracey Nevell         | Deputy Head of Patient Experience - UHSussex                       |
| Nicky Greenfield      | Community Midwife Team Leader                                      |
| Anouk Lloyd           | Infant Feeding Lead – RSCH & PRH                                   |
| Lisa Jury             | Lead Community Midwife – Princess Royal Hospital                   |
| Nikki Creese          | Midwife                                                            |
| Heather Woods         | Specialist Midwife for Maternal Medicine                           |
| Nichola Lainsbury     | Labour Ward Lead – Royal Sussex County Hospital                    |
| Sharon Gardner-Blatch | Director of Maternity, Neonatal and Sussex Women's Health Strategy |
| Maggie Davies         | Chief Nurse                                                        |
| Emma Chambers         | Director of Midwifery, UHSussex                                    |
| Gail Addison          | Head of Midwifery for Worthing and St Richards Hospital, UHSussex  |
| Lucinda Watkinson     | Service User & Volunteer for Oscars Wish Foundation                |
| Jacqueline O'Kane     | Lead Midwife for Education – PRH & RSCH                            |
| Niamh Maguire         | Obstetric Clinical Lead - Consultant Obstetrician                  |
| Raili Frost           | Divisional Improvement Programme Manager                           |
| Fiona Stubbs          | Head of Nursing for Neonatology - UHSussex                         |
| Nicola Hilton         | Postnatal Lead – Royal Sussex County                               |
| Kate Henton           | Community Matron – St Richards                                     |
| Sophie Clark          | Postnatal Lead – Worthing Hospital                                 |

|                      |                                                             |
|----------------------|-------------------------------------------------------------|
| Temitope Abiodun     | Neonatal Care Co-ordinator                                  |
| Emma Wall            | Doula                                                       |
| Kathryn Giorgjev     | Service User                                                |
| Ali Sbaraini-Clifton | Research Midwife                                            |
| Katherine Sweeney    | Neonatal Nurse Infant Feeding Specialist                    |
| Zamira Brice         | Midwife                                                     |
| Sandra Smith         | National Maternity Improvement Advisor, NHS England         |
| <b>Apologies</b>     |                                                             |
| Lara Kiziltuna       | Senior Perinatal Services Improvement Manager - NHS Sussex  |
| Emma Johnston        | Parents & Family Engagement Lead, PAG, TVW Neonatal Network |
| Marie Christian      | Neonatal Parent and Family Engagement Lead                  |

### [Link to presentation](#)

| No                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | Item                               |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------|
| 1.                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | <b>Welcome</b>                     |
| <p><b>Laura Naish</b> opened the meeting &amp; welcomed attendees. Shared meeting etiquette &amp; housekeeping. Reflections and successes of the year</p>                                                                                                                                                                                                                                                                                                               |                                    |
| 2.                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | <b>Bereavement Listening Event</b> |
| <p><b>Laura Naish</b> gave details of the bereavement listening event held in March 2025, sharing the insights gather including what went well for service users, themes for improvement &amp; next steps.</p> <ul style="list-style-type: none"> <li>- <b>Rob Miller</b> - Thanked the team for the event and the action plan to take forward.</li> <li>- <b>Emma Chambers</b> – Thanked families involved and shared plans for taking the actions forward.</li> </ul> |                                    |
| 3.                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | <b>Maternity Update</b>            |
| <p><b>Emma Chambers</b><br/> <a href="#">See slides</a></p> <ul style="list-style-type: none"> <li>- Discussion about lived experience video launch and opportunities for multiple uses.</li> <li>- <b>Lucy Bloem</b> – Acknowledged the progress, improvements and collaboration of the Trust &amp; the MNVP. The separate elective caesarean list is a big step forward to improving the service user experience.</li> </ul>                                          |                                    |
| 4.                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | <b>Above &amp; Beyond</b>          |
| <p><b>Alix James</b> shared the above and beyond feedback received for all 4 sites</p>                                                                                                                                                                                                                                                                                                                                                                                  |                                    |
| 5.                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | <b>Annual Workplan</b>             |
| <p><b>Laura Naish</b> shared the proposed MNVP 2025/26 annual work plan. Suggestions welcome.<br/> <a href="#">See slides</a></p> <ul style="list-style-type: none"> <li>- <b>Tracey Nevill</b> – shared that the national neonatal survey is running June-August, being the first of its kind it would be good to work together and triangulate the feedback.</li> </ul>                                                                                               |                                    |
| 6.                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | <b>Labour boxes</b>                |

**Jordon Clarke** updated on the delivery on labour boxes to all 4 sites.

- **Emma Chambers** – commented on how lovely this, particularly with the estates limitations on providing a midwife led unit.

## 7. PAG update

**Marie Christian** – KSS PAG - Pre-Recorded feedback slides for RSCH, PRH & Worthing

[See slides](#)

## 8. MNVP Service User Summit

**Jordon Clarke** gave an update on the service user summit, include details of the day, the insights gathered and next steps.

[See slides](#)

- **Emma Chambers** – Confirmed that the actions from this event will also form part of the maternity & neonatal improvement group.

## AOB

**Rob Miller** – Shared that he has been a part of the request for upcoming review of maternity services, offered thanks for the progress and improvements that has been achieved to date and hopes that the review highlights the period where families were impacted and is an opportunity to celebrate UHSussex achievement to date.

**Lucy Bloem** – Thanks to Rob for sharing his thoughts openly.

**Emma Wall** – Asked about plans for continuity of care & stats.

**Gail Addison** – Shared that the community team work hard to provide antenatal continuity, it's a little trickier with postnatal. Continuity teams at PRH & RSCH, Worthing & Chichester have plans to reintroduce continuity teams. Stats – over 80% for Worthing & in the 90% at SRH.

**Nicky Greenfield** – RSCH & PRH also try to provide antenatal continuity. Currently 3 continuity teams & RSCH & PRH for low-risk women, plans in place to introduce teams for women who need extra support – ethnic minorities, those who have experienced loss & areas of deprivation. Offering antenatal postnatal and intrapartum continuity.

**Date of next meeting:** Friday 24<sup>th</sup> October 2025 10.00-12.00

If you would like to discuss anything covered in this meeting or would like to be added to our membership, please contact one of the leads -

|               |                                                                                                          |
|---------------|----------------------------------------------------------------------------------------------------------|
| Laura Naish   | MNVP Strategic Lead and Brighton Lead – <a href="mailto:laura.naish3@nhs.net">laura.naish3@nhs.net</a>   |
| Jordon Clarke | MNVP Lead – Princess Royal & Worthing – <a href="mailto:jordon.clarke@nhs.net">jordon.clarke@nhs.net</a> |
| Alix James    | MNVP Lead – St Richards – <a href="mailto:alix.james@nhs.net">alix.james@nhs.net</a>                     |